

TERMS AND CONDITIONS

Any online Reservation facilities provided on this website is by REIZ CONTINENTAL HOTELS LIMITED. By completing any Reservation process on this site, REIZ CONTINENTAL agrees to provide you the Customer with the facilities to enable you the Customer book accommodation as is listed in this Reservation process. Use of these reservation facilities is subject to agreement from REIZ CONTINENTAL and is subject to the following terms and conditions. For the absolute avoidance of all doubt, it is agreed that the contract here exist between you the customer and REIZ CONTINENTAL. In the event that you the Customer proceed to book accommodation with REIZ CONTINENTAL as defined below, then any contract which you the Customer enter into is entered into strictly between you the Customer and REIZ CONTINENTAL subject to the reservations terms and conditions of REIZ CONTINENTAL. It is your responsibility as the Customer to fully acquaint yourself with our terms and conditions.

You the Customer are strongly advised to read the terms and conditions as set out hereunder prior to completing this Reservation process.

1. Upon completing this Reservation process, REIZ CONTINENTAL undertakes to use best endeavors to provide you with accommodation service required as soon as is reasonably possible.
2. To secure your reservation with REIZ CONTINENTAL, you the Customer must enter credit card details of a credit card validly and legally held by you. Where a Deposit is required to secure your booking, these amounts are debited from your credit card by REIZ CONTINENTAL at booking time and are non-refundable.
3. REIZ CONTINENTAL reserves the right to refuse to complete a reservation for you the Customer in the event that the details entered by you the Customer in this Reservation process do not meet the requirements as set by us from time to time.

4.1 Cancellations made via email/telephone:

Please note that all cancellations must be made using the details by mail you are provided with. Cancellations made via email may not be guaranteed as being cancelled. Cancellations may be made by phone during office hours (9.00am - 5.30pm GMT Monday to Friday). REIZ CONTINENTAL will use its best endeavours to cancel your reservation if requested. You must ensure you receive written confirmation of the cancellation from the Hotel before the arrival date. Bookings for Advance Purchase

rates are non-refundable and non-transferrable. Hotel might charge remaining balance upon receipt of the booking.

4.2 Changes and guest requests:

Please also note that all requests and changes to a reservation must be made via phone call with the phone number you are provided with. We cannot guarantee that any request or changes made by email will be amended in the required time. Amendments may be made via phone during office hours (9.00am - 5.30pm GMT Monday - Friday).

4.3 Valid Credit Card details:

Please note that all credit card details provided must be valid and correct. In the event of your credit card details being declined by our banking partner, notice of this will be provided via the response of the booking system. It is important that you check all correspondence before you arrive at the hotel. If you do not contact us regarding the declined credit card details, it will be necessary for us to cancel your reservation within 17 hours of arrival or in conjunction with the hotel's cancellation policy.

5. The Customer is responsible to discharge the payment of the entire accommodation cost as specified, upon arrival at the accommodation venue and for any additional or extra requirements or costs incurred by the Customer with REIZ CONTINENTAL. Where a deposit has been paid to secure the booking, then the Customer will discharge the balance of the accommodation cost as specified, upon arrival at the accommodation venue.

Actual costs payable are either in Naira, Euro or pounds sterling or US dollars, as indicated in the Reservation process. Indicative alternative currency rates are based on current exchange rates and are subject to fluctuation.

6. It is the sole responsibility of the Customer to inform REIZ CONTINENTAL of any new or changed requirements including change in arrival time, departure time or cancellation. You the Customer should note that in the event of a cancellation, a cancellation fee may be charged by REIZ CONTINENTAL to your credit-card account.

7. A proposed reservation shall be null and void in the event that your credit card has passed its expiry date. 8. A proposed reservation shall be null and void in the event that there are insufficient funds available on the credit card to complete the reservation.

8. A proposed reservation shall be null and void in the event that there are insufficient funds available on the credit card to complete the reservation.

9. By completing this Reservation Process, you the Customer authorize REIZ CONTINENTAL to debit your submitted credit card for the sum of any cancellation costs owed, as set out above.

10. The laws governing the provision of these facilities shall be the laws of the Federal Republic of Nigeria.

CUSTOMER AGREEMENT

PLEASE READ THIS USER AGREEMENT AND THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS SITE.

Your use of this site is expressly conditioned on your acceptance of the following terms and conditions. By using this site, you signify your assent to these terms and conditions. If you do not agree with any part of the following terms and conditions, you must not use this site.

If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

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4. PRIVACY. You have read the REIZ CONTINENTAL Privacy Policy, the terms of which are incorporated herein, and agree that the terms of such policy are reasonable. You consent to the use of your personal information by REIZ CONTINENTAL in accordance with the terms of and for the purposes set forth in the REIZ CONTINENTAL Privacy Policy.

5. REVIEW OF TRANSMISSIONS. REIZ CONTINENTAL may, from time to time monitor and review any information transmitted or received through this site and reserves the right to censor, edit, remove or prohibit the transmission or receipt of any information that REIZ CONTINENTAL deems inappropriate or in violation of these terms and conditions. During monitoring, the information may be examined, recorded or copied, and your use of this site constitutes your consent to such monitoring and review. You agree that if you submit suggestions, ideas, comments or questions or post any other information on this site, you grant REIZ CONTINENTAL a worldwide, non-exclusive, royalty-free, perpetual, irrevocable, and fully sub-licensable right to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute and display such content in any form, media or technology. REIZ CONTINENTAL takes no responsibility and assumes no liability for any content posted or submitted by you.

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10. RELATIONSHIP. The relationship between REIZ CONTINENTAL and you will be that of independent contractors, and neither of us nor any of our respective officers,

agents or employees will be held or construed to be partners, joint ventures, fiduciaries, employees or agents of the other.

11. GOVERNING LAW. This Agreement and its performance shall be governed by the laws of Federal Republic of Nigeria, without regard to its conflict of laws provisions. You consent and submit to the exclusive jurisdiction of the state in all questions and controversies arising out of your use of this site and this Agreement. To the extent allowed by applicable law, any claim or cause of action arising from or relating to your access or use of this site must be brought within twelve months from the date on which such claim or action arose or accrued.

12. ATTORNEY'S FEES. If REIZ CONTINENTAL take any action to enforce this User Agreement and these terms and conditions, such parties will be entitled to recover from you, and you agree to pay, all reasonable and necessary attorney's fees and any cost of litigation, in addition to any other relief, at law or in equity, to which such parties may be entitled.

13. INJUNCTIVE RELIEF. You acknowledge that a violation or attempted violation of any of this User Agreement and these terms and conditions will cause such damage to REIZ CONTINENTAL as will be irreparable, the exact amount of which would be difficult to ascertain and for which there will be no adequate remedy at law. Accordingly, you agree that REIZ CONTINENTAL shall be entitled as a matter of right to an injunction issued by any court of competent jurisdiction, restraining such violation or attempted violation of these terms and conditions by You, or Your affiliates, partners, or agents, as well as recover from You any and all costs and expenses sustained or incurred by REIZ CONTINENTAL in obtaining such an injunction, including, without limitation, reasonable attorney's fees. You agree that no bond or other security shall be required in connection with such injunction.

14. TERMINATION. REIZ CONTINENTAL may terminate this User Agreement and these terms and conditions and/or the provision of any of the services at any time for any reason, including any improper use of this site or your failure to comply with these terms and conditions. Upon termination of this User Agreement and these terms and conditions, all rights granted to you will terminate.

15. ASSIGNMENT. You may not assign, convey, subcontract or delegate your rights, duties or obligations hereunder.

16. MODIFICATION. REIZ CONTINENTAL may at any time modify these terms and conditions and your continued use of this site will be conditioned upon the terms and conditions in force at the time of your use.

17. ADDITIONAL TERMS. Additional terms and conditions may apply to reservations, purchases of goods and services and other uses of portions of this site, and you agree to abide by such other terms and conditions.

18. SEVERABILITY. These terms and conditions shall be deemed severable. In the event that any provision is determined to be unenforceable or invalid, such provision shall nonetheless be enforced to the fullest extent permitted by applicable law, and such determination shall not affect the validity and enforceability of any other remaining provisions.

19. HEADINGS. The headings used in this User Agreement are included for convenience only and will not limit or otherwise affect the terms and conditions herein.

20. ENTIRE AGREEMENT. This User Agreement, together with any terms and conditions incorporated herein or referred to herein constitute the entire agreement between us relating to the subject matter hereof, and supersedes any prior understandings or agreements (whether oral or written) regarding the subject matter, and may not be amended or modified except in writing or by making such amendments or modifications available on this site.